

ADDENDUM #3 Follow-Up Questions

The following questions were submitted prior to the question and answer deadline but inadvertently missed, and brought to our attention requesting a response. The following questions and answers become part of addendum #3.

OPS RFP Questions Follow-Up (March 27, 2009)

- 1) We understand the RFP is for an Online Payment System. Since we have an over the counter client /server application that ties to our online system, our question was would you consider the client/server application for your in-person payments or would you prefer those transactions still be processed via the online application ?
 - a. It is the City's intent to continue to use the current systems for face-to-face transactions.
 - b. Since the City is currently restricted in how it can charge convenience fees for electronic payments (credit card, debit card and ACH), it is requested that any type of in-house payment system (kiosk, not face-to-face per above) mirror the on-line payment system for simplicity and ease of use.

End of Addendum #3 follow-up Questions.