Contract Detailed

Door Showroom of S Portland

Hickey, Steven

Pella Window and Sales Rep Name:

400 Expedition Drive Suite B Sales Rep 978-807-4765

Phone: Scarborough, ME 04074

Sales Rep Fax:

Phone: Fax: Sales Rep E-Mail: (207) 253-1856 (207) 253-1875 hickeysk@pellanewengland.com

Customer Information Project/Delivery Address Order Information

Andy + Nancy Lord 14325145

Dan Pinkham House LLC Lot # Order Number: Quote Number:

400 The Hill, Portsmouth, NH 03801 Quote Name:

Primary(207) 4392279MECoOrder Type:Phone: MobilePoi039untPayment Terms:Phone:nt,05y:Installed Sales

Tax Code: METAXABLE

Fax Number:

E-Mail: nancyl.lord@gmail.com Quoted Date: 7/13/2021

Great Plains #: 12650558 **Customer** 1008634180

Number:

Customer Account: 1005729289

Line #

Location: Attributes

Qty

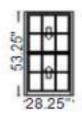
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Customer: Nancy Lord Project Name: Andy + Nancy Lord -DPH LLC Order Number: 736 Quote Number: 14325145

Line #

Location: Attributes

FIRST FLOOR Architect, Traditional, Replacement Double Hung, 28.25 X 53.25, White ¹⁵



Frame Size: 28 1/4 X 53 1/4

PK# 2120 1: Traditional, Non-Standard SizeNon-Standard Size Double Hung, Equal

Hardware Options: Spoon-Style Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor Screen: Half Screen, Standard EnduraClad, White, Standard, InView™

Qty

7

Performance Information: U-Factor 0.30, SHGC 0.25, VLT 0.47, CPD PEL-N-233-00255-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 24.875, Clear Opening Height 22.562, Clear Opening Area 3.897429, Egress Does not meet typical United States egress, but may comply with local code requirements

Grille: ILT, No Custom Grille, 5/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee Wrapping Information: No Exterior Trim, Pella Recommended Clearance, Perimeter Length =

163".

General Information: Standard, Style, Clad, Pine, 4 3/4", 3 1/4"

Exterior Color / Finish: Painted, Standard Enduraclad, White

Viewed From Exterior

Interior Color / Finish: Bright White Paint Interior Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

Pocket Install - Pocket Install Qty 1 Lead Safe Install - Lead Safe Install Qty 1 Insulate Weight Pocket - Insulate Weight Pocket Qty

Frame Size: 28.25" X 53.9843"

Location: Attributes

FIRST FLOOR BATH Architect, Traditional, Replacement Double Hung, 28.25 X 43.25, White ²⁰

Qty



PK# 2120 1: Traditional, Non-Standard SizeNon-Standard Size Double Hung, Equal

Hardware Options: Spoon-Style Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor Screen: Half Screen, Standard EnduraClad, White, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.25, VLT 0.47, CPD

PEL-N-233-00255-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 24.875, Clear Opening Height 17.562, Clear Opening Area 3.033714, Egress Does not meet typical United States egress, but may comply with local code requirements

Grille: ILT, No Custom Grille, 5/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee

Wrapping Information: No Exterior Trim, Pella Recommended Clearance, Perimeter Length =

143".



Viewed From Exterior

Frame Size: 28 1/4 X 43 1/4

General Information: Standard, Style, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White

Interior Color / Finish: Bright White Paint Interior Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

Pocket Install - Pocket Install Qty 1 Lead Safe Install - Lead Safe

Install Qty 1 Insulate Weight Pocket - Insulate Weight Pocket Qty

Frame Size:

28.25" X 43.9843"

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Customer: Nancy Lord Project Name: Andy + Nancy Lord - DPH LLC Order Number: 736 Quote Number: 14325145

Line #

Location: Attributes

Qty

HALLWAY Architect, Traditional, Replacement Double Hung, 28.25 X 43.25, White ²⁵ SECOND FLOOR

PK# 2120 1: Traditional, Non-Standard SizeNon-Standard Size Double Hung, Equal

Hardware Options: Spoon-Style Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor Screen: Half Screen, Standard EnduraClad, White, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.25, VLT 0.47, CPD

PEL-N-233-00255-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 24.875, Clear Opening Height 17.562, Clear Opening Area 3.033714, Egress Does not meet typical United States egress, but may comply with local code requirements

Grille: ILT, No Custom Grille, 5/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee Wrapping Information: No Exterior Trim, Pella Recommended Clearance, Perimeter Length = 143".

Viewed From Exterior

Frame Size: 28 1/4 X 43 1/4

General Information: Standard, Style, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White

Interior Color / Finish: Bright White Paint Interior Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

Frame Size: 28.25" X 43.9843"

Line #

Location: Attributes

SECOND FLOOR Architect, Traditional, Replacement Double Hung, 28.25 X 53.25, White 30

10

Qty



PK#

2120

1: Traditional, Non-Standard SizeNon-Standard Size Double Hung, Equal

Hardware Options: Spoon-Style Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor Screen: Half Screen, Standard

EnduraClad, White, Standard, InView™

Performance Information: U-Factor 0.30, SHGC 0.25, VLT 0.47, CPD

PEL-N-233-00255-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 24.875, Clear Opening Height 22.562, Clear Opening Area 3.897429, Egress Does not meet typical United States egress, but may comply with local code requirements

Grille: ILT, No Custom Grille, 5/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee

Wrapping Information: No Exterior Trim, Pella Recommended Clearance, Perimeter Length =

163".

Viewed From Exterior

Frame Size: 28 1/4 X 53 1/4

General Information: Standard, Style, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White

Interior Color / Finish: Bright White Paint Interior Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

Pocket Install - Pocket Install Qty 1 Lead Safe Install - Lead Safe Install Qty 1 Insulate Weight Pocket - Insulate Weight Pocket Qty

Frame Size:

28.25" X 53.9843"

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Customer: Nancy Lord Project Name: Andy + Nancy Lord - DPH LLC Order Number: 736 Quote Number: 14325145

Line #

Location: Attributes

THIRD FLOOR Architect, Traditional, Replacement Double Hung, 28.25 X 35.25, White 35

Qty

11

PK# 2120 1: Traditional, Non-Standard SizeNon-Standard Size Double Hung, Equal

General Information: Standard, Style, Clad, Pine, 4 3/4", 3 1/4" Exterior Color / Finish: Painted, Standard Enduraclad, White

Interior Color / Finish: Bright White Paint Interior Sash / Panel: Ogee, Ogee, Standard, No Sash Lugs

Glass: Insulated Dual Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Spoon-Style Lock, White, No Window Opening Control Device, No Limited Opening Hardware, No Sash Lift, No Integrated Sensor Screen: Half Screen, Standard

EnduraClad, White, Standard, InView™

Viewed From Exterior

Frame Size: 28 1/4 X 35 1/4

Performance Information: U-Factor 0.30, SHGC 0.25, VLT 0.47, CPD PEL-N-233-00255-00001, Performance Class CW, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Clear Opening Width 24.875, Clear Opening Height 13.562, Clear Opening Area 2.342741, Egress Does not meet typical United

States egress, but may comply with local code requirements **Grille:** ILT, No Custom Grille, 5/8", Traditional (3W2H / 3W2H), Putty Glaze, Ogee **Wrapping Information:** No Exterior Trim, Pella Recommended Clearance, Perimeter Length = 127"

Install - Lead Safe Install Qty 1 Pocket Install - Pocket Install Qty

1

Frame Size:

28.25" X 35.9843"

3rd Story and Above Ext - 3rd Story and Above Ext Qty 1

Insulate Weight Pocket - Insulate Weight Pocket Qty 1 Lead Safe

Thank You For Purchasing Pella® Products

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Customer: Nancy Lord Project Name: Andy + Nancy Lord - DPH LLC Order Number: 736 Quote Number: 14325145

PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella

Insynctive Products Privacy Policy in effect at the time of sale, which can be found at Insynctive.pella.com. By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link https://www.pella.com/california-rights-policy/ at pella.com.

ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS. You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit www.pella.com/arbitration or e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC). Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for

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Customer: Nancy Lord Project Name: Nancy Lord - 14 Thaxter Ln , Point, ME, US 03905 Order Number: 736 Quote Number: 14325145 any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to www.pella.com/performance.

Project Checklist Review (Installed Orders Only)

Before the Installation the Homeowner agrees to do the following:

Obtain Condo Association Approval

Obtain Historic Approval

Remove existing shutters and awnings

Remove air conditioners

Remove existing shades, drapes, window treatments, wall hangings, and personal belongings

Move furniture at least 3 feet away from work area

Tie or cut back trees, bushes and shrubs in the work area

Arrange to have alarm system and doorbells disconnected

Arrange to have any plumbing and electrical repairs or changes made by appropriate licensed contractor

Provide a door handle and lockset for entry door if Pella handle and lockset is not purchased.

Before the Installation Pella agrees to do the following:

Obtain Building Permit (When required)

During the Installation the Homeowner agrees to do the following:

Keep pets safely away from work area

Keep children safely away from work area

Allow Pella Installer room to work safely within your home

During the Installation Pella agrees to do the following:

Deliver and unload products purchased per contract

Place and remove drop cloths in work area then vacuum, and remove all debris at end of day

Remove existing product, including storm windows, and dispose of it unless otherwise specified

Install all products using method specified in contract per Pella Installation Instructions

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Customer: Nancy Lord Project Name: Nancy Lord - 14 Thaxter Ln , Point, ME, US 03905 Order Number: 736 Quote Number: 14325145

Replace interior and/or exterior trim only if purchased

If Purchased, install exterior primed pine wood trim or Composite. Composite will be unfinished.

If Purchased, install interior trim matching wood window finish or White trim for Impervia and Encompass

Install non-Pella entry door lockset provided by you. Pella is not responsible for it's quality or performance

After the Installation the Homeowner agrees to do the following:

Be available for completion and sign off to verify all products purchased are in working order

| Reinstall existing shutters, awnings, shades, drapes, window treatments, wall hangings, and reposition furniture Arrange to have alarm system and doorbells reinstalled | | | | | | |
|---|--|--|--|--|--|---|
| Reinstall air conditioners | | | | | | |
| Remove stickers from product and save for energy rebate and tax purposes Wash all interior & exterior glass surfaces Fill nail holes and joints on interior trim if windows are to be stained (after staining) Clean up exterior casing issues due to storm window removal if full wrap or new exterior trim is not purchased | | | | | | |
| | | | | | | Arrange to have any paint touched up around newly installed window or trim if necessary |
| | | | | | | Arrange to have any new drywall installed, taped and mud applied if necessary |
| | | | | | | Project Checklist has been reviewed |
| Customer initial | | | | | | |
| Product Only Addendum has been reviewed | | | | | | |
| Customer initial | | | | | | |
| Final payment is due upon Substantial Completion per the Terms and Conditions | | | | | | |
| Customer Initial | | | | | | |
| Removal and reinstallation of blinds are the responsibility of the homeowner. If for any reason blinds are not removed, you will be charged to | | | | | | |
| remove the blinds and we are not responsible for any damage that might occur to the existing blinds. Pella will not reinstall blinds and does not | | | | | | |
| guarantee existing blinds will fit in to the new windows. Customer Initial | | | | | | |
| Customer findal | | | | | | |
| A 1.5% FINANCE CHARGE PER MONTH WILL BE ASSESSED TO ALL BALANCES OLDER THAN 30 DAYS | | | | | | |
| | | | | | | |
| Credit Card Account #: Last 4 Digits | | | | | | |
| Credit Card Pocodit II. East 1 Digits | | | | | | |
| Expiration Date: / | | | | | | |
| Empireuton 2 ave | | | | | | |
| Charge final payment to same account | | | | | | |
| For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com Customer initial Printed on | | | | | | |
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| Customer: Nancy Lord Project Name: Andy + Nancy Lord - DPH LLC Order Number: 736 Quote Number: 14325145 (Upon substantial completion) Customer initial | | | | | | |

Customer Name (Please print) Pella Sales Rep Name (Please print)

Order Totals

Taxable Subtotal\$74,185.93

Sales Tax @5.5% \$4,080.23

Customer Signature Pella Sales Rep

Date Signature Date

Credit Card Approval Signature

| Non-taxable Subtotal\$14,203.20 | | | | |
|---------------------------------|--|--|--|--|
| Total\$92,469.36 | | | | |
| Deposit Received\$0.00 | | | | |
| Amount Due\$92,469.36 | | | | |

